Core Returns Guide



Introduction

Remanufacturing offers a cost effective and sustainable alternative to a new product whilst maintaining the level of quality and reliability that is required. A remanufactured component from BT Reman offers OE equivalent performance at a much lower cost with added savings for the environment on raw materials and energy.

Unlike purchasing a brand new unit, purchasing a remanufactured unit requires a customer to return the equivalent 'old unit' in exchange. This is a crucial step in the remanufacturing process in order to ensure an efficient supply chain.



To ensure our customers receive the maximum level of service and availability, efficient return of high quality core is crucial. For this reason we have created this 'Core Returns Guide' to help you understand and follow the process.



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- Contact Us

Core Returns Policy

Cores must be returning within 6 months of purchase (invoice date) in order to be eligible for surcharge credit.
Cores returned after 6 months will be eligible to a 50% credit and a 0% credit if the core is returned after 12 months.

Caliper and surcharge will be invoiced separately.

Returned cores will be valued based on the original core surcharge value. Caliper surcharge varies from £100 to £200 depending on manufacturer and steering box surcharge is valued from £300.*

Core returns will be credited and allocated against the original invoice number - if no invoice number is provided by the customer, the oldest available unit will be credited

Only cores which meet the BT Reman Core Returns Acceptance Criteria will be accepted.

All returns should be packaged in accordance with our Core Returns Acceptance Criteria.

Shipment of cores to BT Reman constitutes acceptance of the above terms.

All customers will receive a monthly core statement at the start of each month. You can request an updated statement throughout the month by contacting Customer Services on **sales@btreman.co.uk.**

BT Reman will offer each customer within Mainland UK one free of charge collection or shipment per month for a minimum of 3 units, except under special circumstances that are agreed in advance of shipment.

* Core returned that is not like for like and agreed at the discretion of BT Reman will be allocated against an invoice of appropriate value as chosen by BT Reman.

Acceptance Criteria

The unit that is being returned **must be equivalent to** that which has been purchased. The **model of the returned caliper core must be the same** however the part number may differ. A similar model may be accepted at the discretion of BTR (e.g. if it is the same manufacturer) however this should be checked with our customer services team before the return is made.

Please note - Where a customer requests a 'double booted' caliper in favour of a 'single booted' caliper we must receive a 'double booted' unit in return.

If the caliper being supplied **includes a carrier**, then the unit that is being returned must also include a carrier.

- The unit that is being returned **must be appropriately prepared and packaged**. Brake Fluid should be **drained** from hydraulic calipers and inlets should be **plugged**. We request all calipers are **returned in a sealed bag**. Any sharp edges or corners must be removed or covered to prevent injury. Where possible, a unit should be returned in original packaging. Customers are responsible for ensuring the unit is received in good condition.
- A returned caliper must be complete (not disassembled) and it must not have any missing parts.
- Damaged units will not be accepted. The caliper body **must not be cracked, broken or deformed** in any way.
- All units **must be returned within your standard payment term** to avoid surcharge payment; and within **6 months from date of invoice** to be eligible for surcharge credit.

Returns Process

Do you have old core ready to return to us for Surcharge Credit?

In 5 easy steps we can help you get this back to us so we can credit your account.

Clearly **identify your old core** matching it to the outstanding surcharge statement received from BT Reman.

Package core appropriately in line with the BT Reman acceptance criteria and your chosen courier standard and return to BT Reman for inspection. Local collection service may be available, please contact us to discuss options.

Segregate



Paperwork & Contact



Inspection & Credit

1

Identify & Inspect



Despatch & Return



Segregate all of your old core into **categories**: Meritor, Knorr, Brembo etc

Create the appropriate **returns paperwork** against the original invoice number. **Contact BT Reman** to let us know what is being returned

+44 (0) 2476 362523 or **+44 (0) 2476 369835** oldcore@btreman.com

On receipt of goods, BT Reman will check and verify old core and if applicable a credit will be raised as per the core returns policy.

* Core returned that is not like for like and agreed at the discretion of BT Reman will be allocated against an invoice of appropriate value as chosen by BT Reman

Caliper Identification Guide



Girling Front (Hydraulic) Manufacturer | Meritor

BTRLRG520 / BTRLRG521



Threaded holes for pad retention



Girling Rear (Hydraulic) Manufacturer | Meritor

BTRLRG626 / BTRLRG627



Three holes – pad plate retaining holes



Brembo Front (60mm | Hydraulic)

Manufacturer | Brembo

BTR122576008 / BTR122576009



Holes for pad retaining two pins





Brembo Rear (60mm | Hydraulic)

Manufacturer | Brembo

BTR122577016 / BTR122577026



Holes for pad retaining two pins





DUCO Axial Standard (D-DUCO)

Manufacturer | Meritor

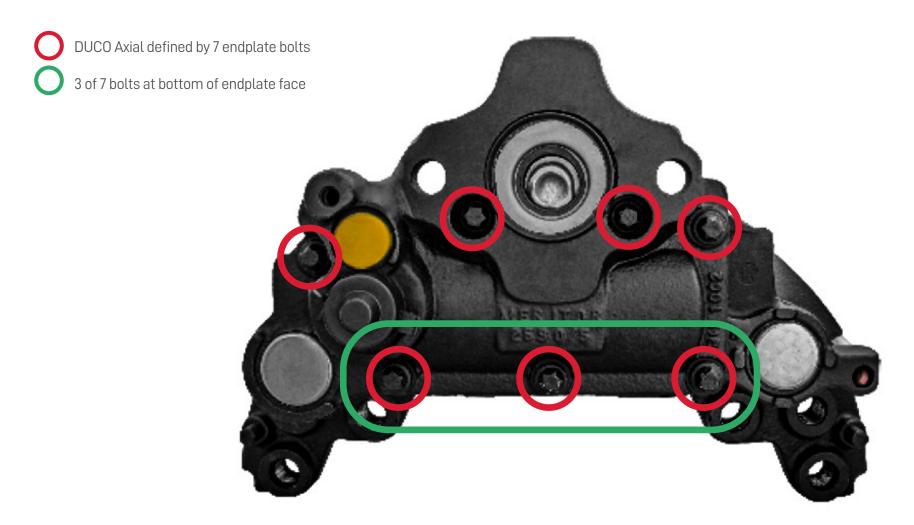
BTRLRG536 / BTRLRG537



DUCO Axial Standard (C-DUCO & LE-DUCO)

Manufacturer | Meritor

BTRLRG650 / BTRLRG651 / BTRLRG560 / BTRLRG561



DUCO Axial Flip (D-DUCO)

Manufacturer | Meritor

BTRLRG596 / BTRLRG597





BTRLRG598 / BTRLRG599

0

DUCO Axial defined by 8 endplate bolts

O

Radial endplate is perpendicular





C-LISA & D-LISA Manufacturer | Meritor

BTRLRG630 / BTRLRG631 / BTRLRG592 / BTRLRG593



LISA family defined by 6 endplate bolts





BTRLRG570 / BTRLRG571 / BTRLRG590 / BTRLRG591



ELSA1 family defined by 9 endplate bolts



D3
Manufacturer | Meritor

BTRLRG524 / BTRLRG525



D3 family defined by triangular machining formation on housing face





BTRLRG572 / BTRLRG573

ELSA2 family defined by 4 socket head bridge bolts

Rectangular housing face



ELSA 2 (Radial)
Manufacturer | Meritor

BTRLRG669 / BTRLRG670

O

ELSA2 family defined by 4 socket head bridge bolts

O

Radial housing is perpendicular







BTRLRG702 / BTRLRG703





BTRLRG728 / BTRLRG729 / BTRLRG736 / BTRLRG737



ELSA 225 (Radial)

Manufacturer | Meritor

BTRLRG726 / BTRLRG727





BTR15224836 / BTR15224837

O

DX175/195 family defined by top cover and op-shaft

O

DX195 end plate

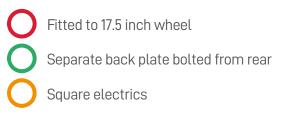


SB5 Manufacturer | Knorr

BTRSB5003 / BTRSB5013



75cm







BTRSN5002 / BTRSN5012



Square electrics







SB6 Manufacturer | Knorr

BTRSB6401RC / BTRSB6411RC

Knorr S6 family defined by plastic/metal cover with/without potentiometer

Casting measurement = 35.5 cm



35.5cm

Knorr endplate detail SB





BTRK013173 / BTRK013174

Knorr S6 family defined by plastic/metal cover with/without potentiometer

Casting measurement = 35.5 cm





SB6 / SN6 (With Carrier)

Manufacturer | **Knorr**

BTRSB6548 / BTRSB6558

Knorr S6 family defined by plastic/metal cover with/without potentiometer

Includes Carrier





BTRK012633 / BTRK012634 / BTRK001908 / BTRK001909

Knorr SK7 family defined by plastic/metal cover with/without potentiometer



Casting measurement = 37.5 cm

Product Identification Guide



Knorr endplate detail SK





BTRK003781 / BTRK003782

O

Knorr S7 family defined by plastic/metal cover with/without potentiometer



Casting measurement = 40 cm



Knorr endplate detail SB7/SN7



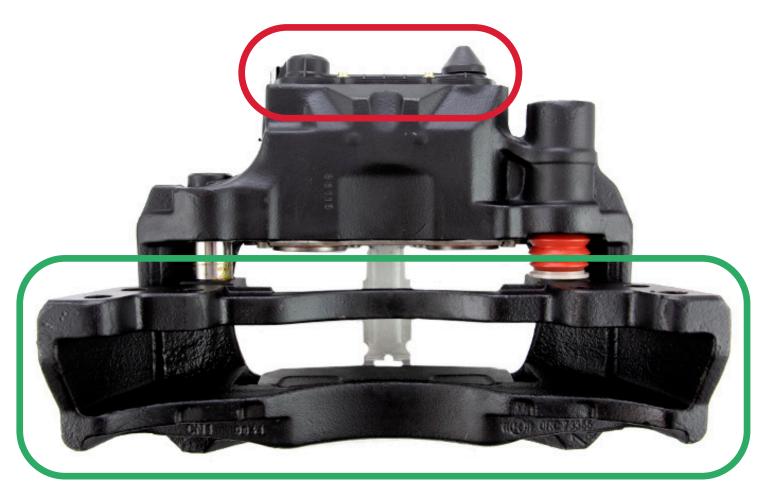
SB7 / SN7 (With Carrier)

Manufacturer | **Knorr**

BTRK002444 / BTRK002445

Knorr S7 family defined by plastic/metal cover with/without potentiometer

Includes Carrier

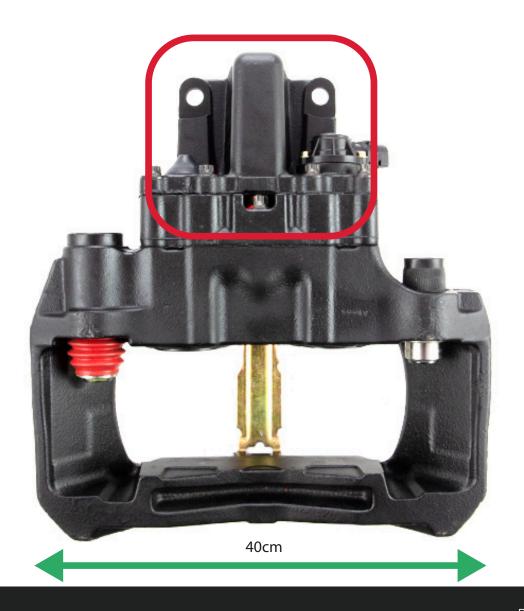




BTRK002968 / BTRK002969

Radial endplate is perpendicular

Casting measurement = 40.cm





BTRK052380 / BTRK052381

Counter sunk hole next to large guide pin

Mono block







BTRK052390 / BTRK052391

O

Cut out on underside, small guide pin



Mono block









BTRK069395 / BTRK069396









BTR40175064 / BTR40175065 / BTR40175072 / BTR40175073

8 bolts holding chamber mounting plate on

Adjuster in centre of chamber mounting plate

Single centre tappet complete with pin or slot





PAN 19-1 (Single Piston)

Manufacturer | Wabco

BTR40195037 / BTR40195038 / BTR40195045 / BTR40195046

8 bolt holes

Adjuster in centre of chamber mounting plate

Same as Pan-17 – single tappet complete with pin only – no slot





PAN 22-1 (Single Piston)

Manufacturer | Wabco

BTR40225015 / BTR40225016

8 bolt holes

Adjuster in centre of chamber mounting plate

Single tappet complete with pin only – no slot





PAN 19-2 (Twin Piston)

Manufacturer | Wabco

BTR40195021 / BTR40195022



2 x adjusters on mounting plate and 7 mounting bolt holes



2 x tappets





PAN 22-2 (Twin Piston)

Manufacturer | Wabco

BTR40225003 / BTR40225004



2 x adjusters on mounting plate and 7 mounting bolt holes



2 x tappets







BTR640322071 / BTR640322072

3 x potentiometer mounting screws

1x adjuster complete with potentiometer

Single tappet complete with pin

Mono block







BTR6402220010 / BTR6402220020

Centre adjuster in mounting plate. No electrics

Single tappet complete with pin

Mono block







BTR0536272030 / BTR0536272040

2 x core plugs close to chamber mounting

Threaded

1x adjuster

2 x tappets







BTR0536272010 / BTR0536272020

Threaded

Body Flares

1x adjuster







BTR93837



4 x bolts



Adjuster





BTR95620



Mono block



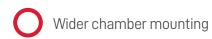
Adjuster





Short Neck Manufacturer | Bendix

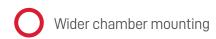
BTR131790 / BTR131791





Long Neck Manufacturer | Bendix

BTR131776 / BTR131777





Contact

A subsidiary of the **Bremsen Technik Group**, Bremsen Technik Reman is your best partner for **new** and **remanufactured** heavy vehicle braking and steering products. Bremsen Technik Reman **operates two UK remanufacturing plants** equipped with **state of the art processing and testing equipment** within a global network of Group and supplier partner facilities. We operate controlled and recorded processes to international standards and utilise only OE grade components at every level. Our team have a **wealth of experience** in the automotive sector with a specialist focus on remanufactured brake calipers, relined brake shoes and steering boxes.

ISO9001-2015 accreditation
ISO14001:2015 accreditation
UK remanufacturing base with easy access to motorway network
State of the art equipment
Complete testing capability
Competitive pricing structure
OE approved processes and components
UK next day delivery





The Bremsen Technik Group specialises in providing the market with quality automotive components with a competitive edge.

With a specialist focus on friction and wheel end components for Commercial Vehicle, Passenger Car and Race;

we are suppliers of both OE and aftermarket products.

Bremsen Technik Reman Ltd is part of the Bremsen Technik Group of companies



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