



**Bremsen Technik (UK) Ltd**  
Quality Automotive Products

<b>Job Title</b>	Quality Manager
<b>Reporting to</b>	Technical Director
<b>Direct Reports</b>	Up to 5 direct reports
<b>Scope of the role</b>	Global responsibility for quality assurance and quality control activities across our international Group of Companies.

#### **Purpose**

By developing and embedding quality-driven strategies and systems, the Quality Manager will build an organisational culture which enables buy-in for a total quality management approach.

#### **Key Accountabilities**

- Develop and implement a long-term group-wide quality strategy to enable and support achievement of business goals.
- Lead Group business unit leaders to adopt and maintain group quality strategies and to follow group-wide standardised processes.
- Lead an existing international and product quality focused team to strengthen overall quality assurance capability.
- Guide, motivate, support and assess performance of the team to successfully achieve objectives. Conduct high-quality 1-2-1s and periodical professional appraisals.
- Review and take ownership of quality policies and objectives across the Group, ensuring these are up to date and relevant at all times.
- Be responsible for all quality management systems within the Group, reviewing for suitability and developing and maintaining accordingly.
- Prepare and present KPI and performance metrics to appropriate executive team on monthly basis.
- Oversee and develop current product inspection processes in order to minimise delivery of incorrect products through to customers, and in time to minimise processing of incorrect parts through production processes.
- Develop a robust supplier quality management system in order to remove all ambiguity with regard to product specification and delivery. Then work closely with Group Purchasing to adopt a standardised implementation across all group suppliers.
- Develop, implement and oversee maintenance of a robust product warranty system in order to capture all warranty issues, and to streamline the customer experience of dealing with warranty issues.
- Carry out and document FMEA activities for all critical processes Groupwide to ensure that business risks are identified and minimised where possible.

## **Qualifications**

### **Essential**

- Degree (or equivalent) in a technical or quality-specific subject.
- ISO9001 internal/lead auditor

### **Technical Skills/Experience**

- Previous experience in a Quality Management role, preferably within a technical, global organisation.
- Proven leadership ability in all aspects of recruiting and developing high performing teams, performance management and communication.

### **Key Competencies**

- Demonstrates flexibility and adaptability to change.
- Identifies and commits to personal development goals and continuous improvement.
- Reports on business performance using facts and figures that demonstrate trends and performance.
- Maintains a positive attitude and a strong sense of opportunity during times of turbulence.
- When faced with ambiguity, finds ways to move forward and avoid getting stuck.
- Clearly assess problems and analyse the options to find solutions.
- Proven ability to consistently deliver under pressure and meet deadlines.
- Excellent communication skills with the confidence to interact with internal and external stakeholders across the business.
- Demonstrates critical thinking and ability to analyse and challenge information.
- Demonstrates organisation and prioritisation skills in managing volume and variety of work.